

FACEMASK FAQs

1. How do I get a mask?

Please see a manager or our clients designated mask Hand-out POC at the start of your shift. We are allocating one mask per day per individual. You may also bring your own mask. If you work at an Opportunity Center, please ask your Branch Manager

2. Can I reuse my facemask?

Facemasks can be reused throughout the day as long as they have been handled and stored properly and have not been contaminated, damaged, soiled, or saturated.

3. Should I wear a mask?

We recommend everyone wears a facemask of some kind covering their nose and mouth from arrival through departure of their shift or office hours. We will require managers, process assistants, recruiters, trainers and other individuals who have frequent interactions with others to wear masks as part of their job unless masks become unavailable.

You are welcome to bring your own mask, including fabric mask. If you choose to wear a mask, please continue to wash your hands frequently throughout your shift and maintain appropriate social distancing. Masks should not be used in lieu of other safety measures such as mandatory social distancing, routine cleaning, or proper hygiene practices, as these are more effective controls in preventing the spread of COVID-19. Additionally, those with respiratory or heart concerns should confirm with their healthcare provider what the best guidance is for facemask use.

4. If I am sick, will a mask make it safe for me to still come into work?

No! We ask that you please stay at home if you are sick, have a fever (100.4F or above), or if you have been in close contact with someone who has a confirmed or probable COVID-19 case.

5. How are we able to get masks when medical/health staff aren't able to get them?

We've worked across all suppliers and manufacturers to procure inventory of critical supplies, including facemasks, for associates, delivery providers, and third parties to wear as a preventative measure during shifts or while in our buildings. These are not N-95 masks, which continue to be prioritized nationally for healthcare workers.

6. How do I dispose of the mask or care for a fabric mask?

If using a disposal masks, you must follow our waste management guidelines. Mask should be placed in the secure, closed bin provided. The bin is placed at the site entrance and is clearly marked. Any unattended masks will be collected and disposed of in the mask bin. The area where the mask was found will be deep cleaned.

Fabric masks that you bring from your home and wear into work should be laundered by you daily. They must be effectively cleaned using standard laundry detergent and the warmest water that is appropriate for the fabric. It's recommended to machine wash masks using hot water at 170 degrees F or higher and dry on medium heat to decrease bacteria and virus to negligible levels. If steaming, steam at 212 degrees F or higher for at least one minute. After laundering, cloth masks should be thoroughly dried before using. Improper laundering practices of reusable cloth masks may expose the wearer to contamination, including viable viruses and bacteria, which may remain on the mask following exposure to a sick person. For more information regarding facemask use limitations please refer to the CDC or WHO.

7. Who is receiving masks?

We have procured a limited number of facemasks which are available for anyone entering our facilities to wear as a recommended preventative measure. You are also welcome to bring your own mask, including fabric masks. We will require managers, process assistants, trainers and other individuals who have frequent interactions with others to wear masks as part of their job unless masks become unavailable.

8. How do I use the mask?

It is critical all applicable guidelines are followed regarding proper use, handling, or disposal of a facemask may increase the risk of exposure. Please review the proper wear instructions that may be posted in your work area., and you can always ask a manager if you have questions.

9. Can I bring in and wear my own mask or N95 filtering face piece respirator?

Yes. You are welcome to bring your own mask, including fabric masks. Fabric masks should be secured with an ear loop to be placed behind the ears and cover the nose and extend below the chin. Fabric used for facemasks should meet the following specifications: latex-free, hypoallergenic, fiberglass-free, fluid Resistant, and three-ply construction. If using an N95 mask, there is an OSHA form you must complete for voluntary use. Please see your manager for details.

- To report a case, please email covid19@integritystaffing.com.
- Read about all of the ways we're supporting employees, customers, and our communities [here](#).